



Carbon360 Professional

Let us take care of everything for you.

We know that managing reviews can be a drain on your resources, and not something you want to get wrong! Our Professional package means you benefit from our excellent client services team, our experience, and our product knowledge so you can focus on what you do best, and leave the rest to us.

We'll work with you to plan your 360 reviews the way you want, including the specifics of your questionnaires, workflows, deadlines and more importantly the key aims of your project.

We will then be your review admin team. We'll configure Carbon360 to suit your exact process, ensuring emails are customised to your requirements. We'll run a pilot with you so you can see exactly how everything works. We'll start and monitor the progress of reviews and give you regular updates. You'll have constant access to your dedicated Account Manager, ensuring you are happy with each step of the process.

We'll chase up outstanding reviewers and ensure reviews are finished on time, and will then provide you with PDFs of each report. We can even help you with management reporting, such as comparison reports.

We work with you to:

- Choose a process
- Decide on questions & rating scales
- Set deadlines
- Customise emails

The Professional Package provides you with the comprehensive functionality of Carbon360, combined with the expertise, understanding and skill of our team, to ensure you receive better results all round.

We will:

- Configure Carbon360
- Customise your emails
- Set up your questionnaire(s)
- Run a pilot
- Start reviews
- Monitor progress
- Provide regular updates
- Chase up outstanding feedback
- Ensure deadlines are met
- Send you the completed reports
- Help with management reporting

Simply tell us what you want and we'll get it done!

Speak to the Carbon360 team to find out more, or book a free online demo to see it in action

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